



Document Plus Technologies

The Transformation of Information

THE NEWSROOM

The real secret of success is enthusiasm. - Walter Chrysler

Featuring in May:

“Medicare...Playing by the rules.”

Our next issue is dedicated to bringing you the truth about Medicare compliance and steps you may need to take.

APRIL 2008

STRIVING TO KEEP YOU INFORMED!

At Document Plus we believe perfection is attainable! We are continuously striving to provide you with the best product and service that exceeds your highest expectation. One of our goals is to keep you updated with the latest news in documentation. We hope our monthly newsletter is informative and enjoyable. Thank you for being a loyal part of our team!

Document Plus

We value your feedback! Click to [Submit a Suggestion](#)

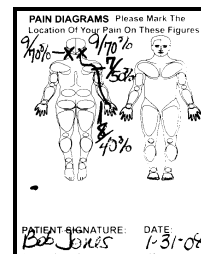
WHAT'S NEW AT DOCUMENT PLUS



Why Should You Upgrade Your Scanner?

New Features:

- Includes the Pain Diagram, patient signature, and date in your Daily Notes.



- Scans and converts images and medical records into an electronic file in seconds.
- USB Connection
- Compact size

To upgrade your scanner or to speak with a Document Plus representative regarding questions or pricing, E-mail sales@docplus.net or call 800-642-0600.

IN THE KNOW

Most of you have probably heard it said that “a chain is only as strong as it’s weakest link”. This is also true of your practice. If you think of a patient case as a chain from the initial patient history to the final payment, you understand that each area of this process must be equally strong.

Too many offices face the fact that payment for services rendered will be denied due to reasons such as “not medically necessary”, “insufficient documentation”, and “failure to substantiate the need for care”.

In her article, [“The Weakest Link”](#), Ces Soyring outlines the [“10 Common Missing Links”](#)

The Document Plus system has built-in features that help you avoid making these critical mistakes!

If you have questions or would like to schedule refresher trainings contact us at [800-642-0600](tel:800-642-0600) or training@docplus.net



THROWING MONEY AWAY

OUTCOMES = INCOME

WHAT ARE OUTCOME ASSESSMENTS?

These questionnaires are available for your patients to fill out and provide you and your staff with assessment tools that can help establish validity, responsiveness, and reliability of treatment.

The healthcare and legal systems of today are moving into an era of assessment and accountability. The emerging tools for measuring the effectiveness of patient treatment procedures are Outcome Assessment Questionnaires.

Utilizing Outcome Assessments in your office is a simple process. First, have the patient complete the questionnaire on the appropriate visit. Next, your staff will scan the form into the system and the data is incorporated into the existing reports for insurance companies and/or attorneys. In a matter of minutes you will have established validity, responsiveness, and reliability of treatment.

Click on the link below for more about Outcome Assessment Questionnaires and how to implement them in your office.

[Click to view full article](#)

[Download article \(PDF\)](#)

FREE SHIPPING! Order 4 packs of Outcome Measure forms and receive free ground shipping on your entire order! Valid from April 1– April 30.

SOFTWARE TIPS AND TRICKS

Have you ever scanned a form under the wrong patient number?

Correct it by following the steps below:

At the main menu of DocPlus click Utilities
Click Modify Patient Associated With Form.

Select the form that you want to change: (DN, CE, AA, AI, RE, Etc)

Select the version number.

Type in the serial number of the form and press the ENTER key. The current patient associated with form will be displayed.

Enter the number of the patient you want to be associated with the form.

Press the ENTER key.

Click "Modify/Exit"

TRAINING INFORMATION

Do your new employees or doctors need training on the Document Plus system?

Did you know that we provide training at no additional charge if you have an active support contract?

To schedule sessions contact us at **800-642-0600** or training@docplus.net

TECHNICAL INFORMATION

Are you performing a backup at least once a week to removable storage? If not, you could be in danger of losing valuable data.

You should clean your scanner at least once every three months to keep it reading forms consistently. Click [here](#) to view how to clean your USB scanner.

If you need assistance please contact Technical Support at tech@docplus.net or call **800-642-0600**

TESTIMONIALS

The Document Plus EMR system made it easier when 50 new patients were referred to my office from a pain clinic in a single day. Thanks to your system and the quality of reports we send out, patients, attorneys, and medical doctors all refer.

- Dr. Royce Jones
Gadsden, AL

NOTE: With Document Plus you can generate clinically correct, professionally formatted narratives to physicians, insurance companies, and attorneys. You will begin to receive referrals from sending out these reports.

Contact the training department to get started! 800-642-0600

UPCOMING EVENTS

Representatives will be available at the following upcoming events. Join us for a demonstration of how the system works and find out how Document Plus can help streamline your office!

April 5-6

[CBP](#) – Sheraton Newark Airport Hotel - **Newark, NJ**-Registration Information: 800-346-5146

[Neuromechanical Innovations](#) – Sheraton Bloomington-**Minneapolis, MN**-Registration Information: 888-294-4750

April 11-13

[GCA](#) – Hyatt Regency Riverfront - **Savannah, GA**-Registration Information: www.gachiro.org

[FCA](#) – Hyatt Regency Jacksonville Riverfront – **Jacksonville, FL**-Registration Information: www.fcachiro.org

April 19-20

[CBP](#) – Doubletree Seattle Airport Hotel – **Seattle, WA**- Registration Information: 800-346-5146

[Neuromechanical Innovations](#) – Westin Columbus-**Columbus, OH**-Registration Information: 888-294-4750

April 26-27

[CBP Semi-Annual](#) –Tuscany Hotel & Casino-**Las Vegas, NV**- Registration Information: 800-346-5146 [Agenda \(PDF\)](#)

[Neuromechanical Innovations](#) – Westin Chicago NW-**Chicago, IL**-Registration Information: 888-294-4750

May 3-4

[Neuromechanical Innovations](#) – NYCC Levittown Health Ctr.-**New York, NY**-Registration Information: 888-294-4750

May 17-18

[Neuromechanical Innovations](#) – Sheraton Fisherman's Wharf Hotel-**San Francisco, CA**-Registration Information: 888-294-4750

May 22-25

[Lyceum 2008](#)-Sherman College Campus-**Spartanburg, SC**- Registration Information: 800-849-8771, ext. 229

FROM THE PRESIDENT'S DESK

With the ever increasing Medicare documentation requirements, it is vital for doctors to adopt an in-office procedure for maintaining compliance.

The Document Plus staff can help: To schedule training sessions please contact Melanie or Sandy at 800-642-0600.

Click to view a guideline for the [Medicare P.A.R.T. requirement](#)

Questions or Comments? Email us at customerservice@docplus.net or call 800-642-0600

[Click here](#) to update your contact information. (When updating contact information please include doctor's name, phone number, and address.)

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